

PHYSICAL ACCESSIBILITY STATEMENT

AT THE CALOW & BRIMINGTON PRACTICE WE WELCOME ALL. OUR TEAM ARE AVAILABLE TO SUPPORT WITH ANY ACCESS NEEDS YOU MAY HAVE AND ARE ALWAYS HAPPY TO HELP.

WE HAVE A RANGE OF SERVICES AVAILABLE TO MAKE YOUR VISIT AS EASY AS POSSIBLE.

THE PRACTICE HAS STEP-FREE ACCESS ON ENTERING BOTH OUR BRIMINGTON AND CALOW SITES AND TO ALL PATIENT AREAS.

CALOW SURGERY HAS AN ACCESSIBLE PARKING SPACE ADJACENT TO THE FRONT DOOR AND THERE ARE AMPLE ACCESSIBLE PARKING SPACES AT OUR BRIMINGTON SITE - LOCATED IN THE PUBLIC CAR PARK.

BOTH SURGERIES HAVE POWER ASSISTED FRONT DOORS FOR EASE OF USE, LOWERED COUNTER TOPS AT THE RECEPTION DESK AND A HEARING LOOP SHOULD IT BE REQUIRED. HANDRAILS ARE FITTED WHERE POSSIBLE TO SUPPORT AMBULANT WHEELCHAIR USERS OR PATIENTS WITH REDUCED MOBILITY.

WE OFFER LANGUAGE TRANSLATORS AND BSL INTERPRETERS (WITH PRIOR NOTIFICATION)

ACCESSIBLE TOILET AND BABY CHANGING FACILITIES ARE AVAILABLE AT BOTH SITES.

SPACE PERMITTING WE CAN PROVIDE A QUIET AREA TO WAIT FOR NOISE SENSITIVE PATIENTS.

WE HAVE AN EVACUATION PLAN IN PLACE TO ASSIST PATIENTS WHO ARE HARD OF HEARING OR HAVE MOBILITY ISSUES, WHEN EXITING THE BUILDING IN THE EVENT OF A FIRE.

WE WELCOME ASSISTANCE DOGS